

The indemnity granted to the supplier under the Public Liability Policy will not apply in connection with the legal liability for claims arising out of injury to persons or damage to property, where these terms and conditions are not observed.

Height: Nobody who is taller than the outside walls when standing on the bed of the inflatable is allowed to use the equipment.

Maximum numbers: See the maximum numbers recommended for bouncing at any one time listed on the website. Please note these recommendations are a guideline only and the final numbers are to be determined by the responsible adult supervising the units.

Age: The supplier should determine the minimum number of attendants needed to operate the device safely and ensure that at least this number is on duty when the device is in operation. The minimum number of adult attendants needed to operate the device safely is 1.

Alcohol and drugs: It is required that the supervisor allow that no person under the influence of alcohol or any drugs be allowed to use the equipment at any time.

Supplier responsibility: If you have any reason to believe that the equipment has not been supplied in accordance with health and safety standards.

Weather: The above equipment has been designed for use in indoor and outdoor conditions. However, when it gets wet the equipment may become slippery and therefore increase the possibility of injury to users. In such cases the equipment should NOT be used. We reserve the right to cancel any booking if the weather conditions are such that it is considered unsafe. When there are high winds/bad weather then the equipment should be deflated and covered over with the tarpaulin sheet. Please note that we cannot set up any inflatables outdoors if the wind speed and gust speed is above 24mph.

Deposit and Cancellations: A non-refundable 50% deposit is required to secure the items on the date you require. If you wish to cancel your booking, The Bounce Department must be advised by telephone or email at least 48 hours before the hire. We will offer to transfer your booking to another date or in the case of The Bounce Department cancelling due to poor weather conditions we will offer you a full refund.

Responsibility for loss or damage: The principle hirer accepts full and complete responsibility for all loss, theft or damage to the above stated equipment whilst it is under their custody and control.

Terms and Conditions of Mascot Hire

1. **Holding Fee:** We require a £50.00 holding fee per mascot of which you hire. The Mascot equipment must be returned in an acceptable condition, i.e. clean, unsoiled and undamaged. If it is soiled, damaged, items lost then the hirer will be expected to lose their holding fee given.
2. A responsible adult must closely chaperone the mascot at all times.
3. No smoking or barbecues or naked flames near the mascot equipment.
4. No food or drinks to be consumed while wearing the mascot equipment.
5. No face paints must be used near the mascot equipment or worn by the mascot operator.
6. The mascot equipment must be kept away from water.

These guidelines are for the safety of all people using this equipment and it is the sole responsibility of the hirer to ensure they are adhered to.

Terms and Conditions

Full payment is due prior to the commencement of the hire period unless payment has been confirmed to delivery team.

With regard to delivery, please make sure the access and area is **free of litter and animal foul**. We reserve the right to cancel your booking if the area is unsuitable or unsafe. It is also your responsibility to ensure that you've notified us if there are any access issues. E.G. Small Side Gate, Stairs etc.

The equipment must be returned in similar condition to that in which it has been received. Any damage to the equipment caused by misuse or neglect or the loss due to removal by non-authorized persons shall deem the Hirer liable for full repair or replacement cost plus loss of business. A cleaning charge may be levied if the equipment is excessively soiled.

The equipment must be returned or made available for collection at the time and date agreed, failure to do so will result in additional charges being levied for each extra hire period.

No shoes, jewellery, spectacles, sharp objects or anything else which could injure others or damage the unit is to be worn on the inflatable(s). No food or drink is to be taken onto or near the equipment.

Ensure that the equipment is supervised at all times by a responsible adult and that any boisterous behaviour is stopped. Do not allow anyone to sit on the sides, climb, swing or hang from the walls and beams of the inflatable (s). It is strongly recommended that the equipment be under adult supervision whilst in use and that the equipment only be used for the purposes intended. Do not exceed manufacturers recommended age of person to use the equipment and never exceed the maximum number also recommended by the manufacturer.

ANY ACCIDENT OR INJURY HOWEVER MINOR SHOULD BE REPORTED TO THE BOUNCE DEPARTMENT AS SOON AS POSSIBLE WHEREBY THE DETAILS WILL BE DISCUSSED AND ENTERED INTO THEIR ACCIDENT REPORT BOOK.

These terms and conditions to prevail over all others implied or written at all times.

General Rules and Regulations

- Ensure there are no sharp objects on the ground or adjacent to the area of use.
- No footwear, jewellery, spectacles etc. to be worn on the inflatable.
- No smoking, barbecues, drinking, eating, sand, face paint, party poppers on or around the castle.
- A responsible adult should supervise the children whilst playing on the castle.
- Do not allow climbing on the walls or any boisterous behaviour.
- Do not mix children of different age groups.
- A circuit breaker should always be used where possible.
- Do not use the inflatable during heavy, persistent rain or strong winds/bad weather.
- Always cover the inflatable with the tarpaulin in the event of rain.
- Leave the fan/blower running at all times when the inflatable is in use.
- Check regularly the security of the anchoring pins.
- Please be aware that bouncing in hot weather over a period of time may cause heat exhaustion so it is recommended that fluids are available at all times and that children take breaks to avoid dehydration.

Disclaimer

Please note that all persons using this Soft Play/Play Equipment or Bouncy Castle do so at their own risk. The Hirer will be responsible and liable for any damage, loss/theft or injury occurring.

These guidelines are for the safety of all people using the equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times. The Bounce Department cannot accept any responsibility for any injury caused to anyone using this equipment. The Bounce Department accept no responsibility for any damages that may occur during delivery, set up and collection of equipment. (I.e. Holes in the ground due to anchoring the equipment down). I have read the above agreement and fully understand and accept the conditions as above. I am aware that whilst in my care I am fully responsible for the Soft Play/Play Equipment or inflatable and will pay for any loss, theft or damage that may occur, this will include the equipment being returned in an unacceptable condition, i.e.: If it is in a dirty or muddy condition, I will be expected to pay an additional cleaning charge.

By paying my deposit I understand that I am entering into a contract confirming that I am responsible for any loss, damage or injury, and that I will abide by the above conditions, and understand this contract.